



ZERO TOLERANCE TO VERBAL AND PHYSICAL VIOLENCE TOWARDS STAFF

JRH Support has a legal responsibility to provide a safe and secure working environment for staff. All family members, carers and friends of service users are expected to behave in an acceptable manner towards our staff, and violent, abusive or threatening behaviour will not be tolerated and may result in the police being contacted.

Our Staff have the right to be treated with dignity and respect at all times, and should be able to do their jobs without being verbally or physically abused.

Examples of unacceptable standards of behaviour

- Physical violence
- Threatening or abusive language involving swearing or offensive remarks
- Derogatory racial or sexual remarks
- Offensive sexual gestures or behaviours
- Wilful damage to property
- Theft

Paul Battershall
General Manager